

# Managed IT Solutions

	À la carte	Most Popular Basecamp	Summit
Unlimited End User Helpdesk Support	✓	✓	✓
Critical, Security, and 3 <sup>rd</sup> Party Patch Management	✓	✓	✓
Antivirus/Anti-Malware Management & Remediation	✓	✓	✓
Collaborative, Dynamic IT Documentation with License Renewal Management - Hardware/Software/Domain	✓	✓	✓
Tracking, Auditing & Reporting - Users/Hardware/Software/Licensing	✓	✓	✓
Hardware & Software Procurement	✓	✓	✓
Free Workstation & Laptop Configuration/Installation	✗	Up to 3 Per Month	Up to 3 Per Month
Secure Client Portal - Asset & Ticket Tracking	✗	✓	✓
Enhanced Email Security - Spearphishing & ITDR Monitoring	✗	✓	✓
Cloud-Cloud Backup For Microsoft 365/Google Workspace	✗	✓	✓
A.P.E.X (Assess, Plan, Execute) IT Strategy Meetings	✗	✓	✓
Endpoint MDR with 24/7 SOC Monitoring	✗	✓	✓
Passwordless 'Phish-Proof' Enterprise Multifactor Authentication	✗	✗	✓
End User Security Awareness Training	✗	✗	✓
End User Onboarding Training (1 Hour Max)	✗	✗	✓
Centralized Password Manager	✗	✗	✓

Ask about our additional services not listed above